Payment Guide

Thank you for choosing Simplybraces for your orthodontic treatment.
Please follow the steps below to help ensure your health-fund claims are processed correctly.

1. 📄 RETURN YOUR SIGNED TREATMENT PLAN

Once you have decided to proceed, return your **signed Quotation & Treatment Plan** to Simplybraces.

We recommend that you also provide a copy to your **private health insurer**. Your insurer may require this information to assess your orthodontic benefits and future claims.

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2. 💳 PAY THE $500 DEPOSIT

Book your treatment appointment(s) and pay the **$500 deposit**.

This is a part payment of the **non-refundable deposit** specified in your quotation.

You will receive an invoice for the remaining balance of the deposit.

Receipt: A standard receipt will be issued for the payment.
Claim: Your claimable receipt will be issued on the day your orthodontic appliances are provided.

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3. ⏰ PAY THE REMAINING DEPOSIT

The remaining deposit must be paid **7 days before treatment commences**.

Receipt: A standard receipt will be issued for the payment.
Claim: Your claimable receipt will be issued on the day you receive your orthodontic appliances, based on the services provided.

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4. ✍️ COMPLETE DIRECT DEBIT

Please sign and return your **Direct Debit Form** before or on the day your orthodontic appliances are fitted.

Your **first instalment will commence the following month**.

🧾 YOUR CLAIMABLE RECEIPT

Your claimable receipt will be prepared according to the **orthodontic services you have received**.

If your health fund has specific requirements for your receipt, please provide us with their instructions **before the receipt is prepared**.

We can adjust the receipt where appropriate to reflect your specific instructions.

Please check all information supplied to us carefully. Simplybraces cannot accept responsibility for a claim that is rejected, reduced or affected because incorrect information or instructions have been provided by the patient.

💙 BEFORE YOU START TREATMENT

Every health-fund policy is different. Please contact your health insurer **before commencing treatment** to confirm:

- ☐ Your orthodontic benefits
- ☐ Waiting periods
- ☐ Annual/lifetime limits
- ☐ Pre-approval requirements
- ☐ Estimated health-fund benefit
- ☐ Your expected out-of-pocket cost
- ☐ Receipt/documentation requirements

Your health insurer is the best source for confirming your individual benefits.

Health Fund Information

Bupa – Orthodontic Claims

Bupa Orthodontic Claims Information

YOUR PAYMENT & CLAIM JOURNEY

SIGNED PLAN → CHECK HEALTH FUND → BOOKING DEPOSIT → REMAINING DEPOSIT 7 DAYS BEFORE TREATMENT → APPLIANCES FITTED → CLAIMABLE RECEIPT ISSUED → MONTHLY INSTALMENT